

Patients Involvement in Quality and Safety Research

10 ways to effectively engage patients and caregivers in research to foster innovation in quality and safety

1

Acknowledge patients contribution:

Recognizing participants' insights and experiences is crucial. They enrich project outcomes. When patients actively contribute, it enhances trust and transparency.

2

Allocate resources:

Allocate time and resources to recognise participants' invaluable contributions, and consider engaging collaborative partners to enhance the involvement process.

3

Assess and enhance competencies:

Assess and train patients and researchers in the skills and competencies to make the most of their strengths.

4

Empower patients with practical tools:

Provide training, resources and adapted educational materials to empower participants to make meaningful changes in their involvement.

5

Define mutual expectations:

Set clear expectations and boundaries, both as partners and as patients, to ensure effective collaboration.

6

Be responsive to patient needs:

Understand and meet the specific and evolving needs of patients and caregivers. This is an essential element for successful research initiatives

7

Respect patients' time:

Allocate enough time for patients to participate in the various project activities and involve them as equal partners in the research process.

8

Tailor levels of involvement

Recognise that the degree of patient involvement may vary in different project activities. Take into account their experience and preferences for the specific demands of each task.

9

Encourage co-creation:

Engage in a co-creation process with researchers, in which all stakeholders are actively involved from the beginning of each phase of the project to improve the knowledge transfer within the project.

10

Seek synergies

Identify similarities between projects to foster collaboration between researchers, patients, and caregivers.